



May 12, 2022

To Our Valued Customers,

Please be advised that effective Wednesday May 12, 2022, the following products will have lead times extended from their published levels to 60 business days:

- Radar™ Acoustical Panels – Standard & Advantage Colors (*excluding Flat Black*)
- Radar™ Illusion™ Panels – White, Standard and Advantage Colors (*excluding item 2862*)
- Radar™ & Radar™ Basic Acoustical Panels - 12"x12" Panels only
- Mars™ Healthcare Clean Room Panels
- Mars™ & Mars™ High NRC Logix™ – Field Panels
- Mars™ & Mars™ High NRC Logix™ – Channel Panels
- Mars™ & Mars™ High NRC Planks (>24" wide and >48" long)
- Clean Room™ Acoustical Panels (*excluding items 56091 & 56099*)

This service level change will be implemented on all orders received after May 12, 2022.

If you have any questions, please contact your local USG Sales Representative or USG Customer Service at 800-950-3839.

We appreciate your business and thank you for your continued support.

Sincerely,

A handwritten signature in black ink, appearing to read "SMahony", written in a cursive style.

Scott Mahony
Director, Acoustical Tile, North America
USG

COVERAGE AREA: All United States – Commercial and Retail